

2023  
**COMMUNITY  
IMPACT REPORT**

FISCAL YEAR – JULY 1, 2022 TO JUNE 30, 2023



SERVING NORTHERN AND CENTRAL ARIZONA

HELPING OUR COMMUNITY'S MOST VULNERABLE WITH SOLUTIONS THAT PERMANENTLY IMPROVE LIVES



# FROM THE PRESIDENT & CEO



## NEW BEGINNINGS BRING NEW HOPE

Dear Catholic Charities Supporters,

One of the most rewarding aspects of working with individuals who are dealing with life's most difficult challenges is bearing witness to those who emerge on the other side and begin a new life. Through our Four Pillars of Service: serving and sheltering our neighbors, welcoming refugees and immigrants, strengthening children and families, and collaborating with the community, our compassionate team members help them create a way forward to a new future filled with hope.

As Isaiah said (43:18-19):

*Remember not the events of the past, the things of long ago consider not;  
See, I am doing something new!  
Now it springs forth, do you not perceive it?  
In the wilderness I make a way,  
in the wasteland, rivers.*

And that is what Catholic Charities is all about. No matter your race, religion, ethnicity, economic status, etc. ... ALL are welcome to begin anew.

This report celebrates the impact of your generosity, which allows us to help those who need us most. Because of you, we can walk alongside Irene, who was caught in the world of sexual exploitation but, with some guidance, now is living a happier, healthier life. Because of your support, Robin, who struggled with addiction and had lost custody of her children, found the friendship and stability she needed to get sober and set a new standard of well-being. She now gives back to those in the same situation she was in.

You have lifted Irene, Robin and all of us up in your hearts and in your prayers. We are privileged by your generosity to walk alongside more than 23,000 of the most vulnerable community members during what they often describe as the worst times in their lives. The successes you will read about in this report make it rewarding and provide peace to those who help and those who have been helped.

As you read the moving, inspirational stories of some of our clients and see our amazing work in action, please know that with your continued support, we can work together to truly transform lives through God's love and guidance no matter what challenges await us.

Sincerely in Christ,

A handwritten signature in black ink, appearing to read 'Paul S. Mulligan'. The signature is fluid and cursive, written in a professional style.

**PAUL S. MULLIGAN, MBA, MTS**  
President & CEO

# YOUR IMPACT IN THEIR WORDS

## WORDS OF ENCOURAGEMENT CHANGE TRAFFICKING SURVIVOR'S LIFE



IRENE, TRAFFICKING SURVIVOR

Growing up, Irene had it all—a loving family and a healthy home. But that all changed when she was introduced to addictive substances. At just 19 years old, she left home.

Irene entered the adult entertainment industry by the age of 24. Frequenting places like clubs and massage parlors meant Irene was a target for pimps and madams to lure her in even deeper. It didn't take long for a

pimp to get control of Irene. He dropped her off on 51st Ave. and McDowell Road in Phoenix to make money for him. That night, Irene was arrested. She went to jail, unaware that she was a victim of sex-trafficking. She pleaded guilty to prostitution out of shame.

What felt like a nightmare turned out to be a blessing. When she was released from jail, Irene was required to report to Catholic Charities' DIGNITY (Developing Individual Growth

and New Independence Through Yourself) Diversion program. DIGNITY helps those who have been arrested for prostitution avoid re-offending.

That first day, she was unsure of what to expect. But that changed when she met Lois, an intake specialist for the DIGNITY program. Lois sat with Irene to do her intake and said, "You are worth more than the life you are settling for."

A seed was planted in Irene's mind. She had forgotten her worth until Lois reminded her of it.

Attending the DIGNITY classes gave Irene structure, community, fellowship, and an opportunity to work on herself. Lois greeted her every week with a hug and words of encouragement.

Today, Irene is a leader in her church and a Survivor Advocate. She is the manager of a trafficking recovery program, helping men ages 18-26 escape human trafficking.

**"YOU ARE WORTH MORE THAN THE LIFE YOU ARE SETTLING FOR."**

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## COMMUNITY RE-ENTRY PROGRAM EXPANDS TO HELP MORE

Catholic Charities is expanding its Community Re-Entry program in the Northern Arizona communities of Cottonwood, Page and Kingman. The Re-Entry program provides safe, affordable housing to individuals who have had recent justice involvement, allowing them to successfully reintegrate into the community, which reduces the rate of recidivism.

The new Cottonwood, Page and Kingman homes join existing residences in Williams, Prescott, and Flagstaff. Each home is designated for either men or women, serving anywhere from four to eight individuals.

The Community Re-Entry program helps individuals who have had recent jail time or are on probation or parole and are without a safe and stable place to go or are facing housing insecurity. The housing-first model allows residents to first address the need for stable housing, which enables them to effectively focus on barriers to long-term housing success and self-sustainability. Residents are empowered to address their whole health, promoting independence and self-sufficiency as they reintegrate into society, while getting support from others facing similar situations.

According to Camie Rasband, Catholic Charities Homeless Services Program Director, “Wraparound services are an integral component of the success of the housing-first model. Providing residents with resources, as well as a safe place to live, gives them an opportunity to create a positive, fulfilling life.”

Catholic Charities case managers help residents forge a successful path, connecting them to resources for substance use recovery, as well as aid in finding gainful employment. A peer-supported environment, residents contribute to household chores and attend regular group meetings with fellow residents and case managers, where they share common challenges and solutions.

All resident referrals come through community coordinated-entry systems. Catholic Charities partners with Pathways to the Community, a program of the Coconino County Jail; Yavapai County Justice Center; and Mohave County.

Since the program launched in 2016, Catholic Charities has served nearly 140 individuals. Community Re-Entry residents, on average, obtain employment within 30 days and find alternate housing within nine months. Compared to the state average of 39%, the average recidivism rate for residents in the Re-Entry program is only 18.4%.

Robin, one of Catholic Charities first Re-Entry clients, had been in and out of jail most of her early adult years. She was lost in the throes of addiction and had her children removed from her care. After what would be her final stay in jail, she was introduced to Catholic Charities Juniper House in Flagstaff. Robin is now a lead probation officer in Coconino County, overseeing the same recovery program in which she was once enrolled.

“My life today feels like a dream compared to eight years ago,” shares Robin, “I woke up in a home that I own, reunited with my daughter who now lives with me. I have a career that’s really rewarding, working to help people that are struggling like I was years ago. Catholic Charities Juniper House really did give me a life I like living.”



**“I HAVE A CAREER THAT’S REALLY REWARDING, WORKING TO HELP PEOPLE THAT ARE STRUGGLING LIKE I WAS YEARS AGO. CATHOLIC CHARITIES JUNIPER HOUSE REALLY DID GIVE ME A LIFE I LIKE LIVING.”**

# THE COMMUNITY IMPACT REACHES FAR AND WIDE

# 23,125

Individuals served throughout Central and Northern Arizona from July 1, 2022 to June 30, 2023.

## 1,038

Veterans experiencing/ at risk of homelessness assisted in the Phoenix MANA House (Marines, Army, Navy, Air Force) and Northern Arizona Veterans Services

## 1,540

Phoenix affordable housing residents who received support and resources from resident services

## 885

Individuals at risk of homelessness who received housing assistance throughout Northern Arizona

## 2,907

Unsheltered individuals who received life-saving supplies, meals, and staff support through our day services in Bullhead City and outreach throughout Northern Arizona

## 446

Individuals in emergency and overnight shelters in Bullhead City and Flagstaff

## 357

Individuals provided counseling in Central Arizona

## 366

Refugees resettled in the Phoenix area

## 9,194

Individuals who received immigration legal aid services in the Phoenix area

## 35

Women experiencing unexpected pregnancies who received services through Joining Hearts crisis pregnancy and adoption services throughout Central and Northern Arizona

## 410

Individuals helped through My Sisters' Place shelter and Pathways outreach program for survivors of domestic violence in the East Valley

## 280

Who were assisted with foster care training and/or placement in Central and Northern Arizona

## 311

Survivors of sexual exploitation assisted through our DIGNITY Diversion program in the Phoenix area

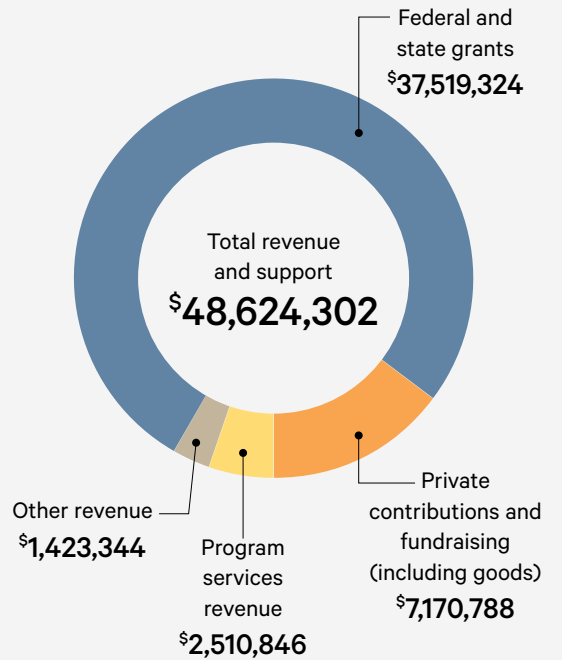
## 1,723

Families preserved and strengthened through parenting education and assistance in Central and Northern Arizona



## FINANCIALS

### REVENUE/ INCOME



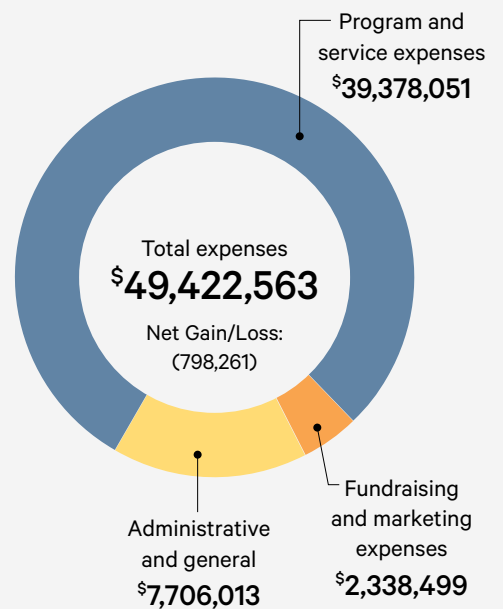
# 2,634

Youth who participated in education, development and peer-leadership through North Star Youth Partnership in the Phoenix and Prescott areas

# 999

Children enrolled in Westside Head Start early education in the West Valley

### OPERATING EXPENSES



Unaudited financials at time of publication

# YOUR SUPPORT PROVIDES HOPE

## DONOR GIVES REAL ESTATE GIFT

**LEGACY FOUNDATION** | **CHRISTINE STAMPER**

**CENTER FOR HELP & HOPE**

A Program of Catholic Charities Community Services Serving the Tri-State Area

Bekke has always been called to help those in need. She believes in the work of Catholic Charities BHHS Legacy Christine Stamper Center for Help & Hope in Bullhead City. “My personal beliefs about helping the less fortunate align with those of Catholic Charities even though I’m not Catholic. I believe in the Good Samaritan philosophy; if you can help others then you should,” shares Bekke.

Bekke has been a volunteer at the Center for Help & Hope since the very first day the shelter opened. She has become a staple in the kitchen where daily meals are served to those experiencing or at risk of homelessness. Bekke has a special bond with shelter guests; she speaks to them, asks them their story, looks them in the eye and treats them with the compassion she believes they so desperately need.

After careful consideration, Bekke made the decision to leave a gift of real estate to Catholic Charities. “I feel very good about it because I truly understand the work being done at the shelter, and I know the gift will make an impact.”

When asked what advice she has for others who are considering a Legacy Gift to Catholic Charities, Rebecca replied, “Look into your heart and you will know.”

**“I FEEL VERY GOOD ABOUT IT BECAUSE I TRULY UNDERSTAND THE WORK BEING DONE AT THE SHELTER, AND I KNOW THE GIFT WILL MAKE AN IMPACT.”**



**VOLUNTEER BEKKE WAS HAPPY TO DONATE REAL ESTATE TO FURTHER THE SHELTER'S WORK.”**

There are many ways to use Charitable Estate Planning to make a gift. You can achieve your goals for yourself and your family and give a future gift to support the mission of Catholic Charities. You can choose to designate your gift to where it’s needed most, or the program or location that touches your heart.



## NEW PLANNED GIVING OPTIONS MEAN LASTING IMPACT

### *Beneficiary Designations*

A Beneficiary Designation gift is a simple and affordable way to make a gift to support Catholic Charities. You can designate our organization as a beneficiary of a retirement, investment or bank account or your life-insurance policy.

### *Making a Bequest*

A Bequest is a gift made through your will or trust. It is one of the most popular and easiest ways that you can maintain flexibility and control of your assets and give a gift in the future to support your favorite charity.

### *IRA Qualified Charitable Distribution*

An IRA Qualified Charitable Distribution (QCD) allows people age 70½ and older to reduce their taxable income by making a gift directly from their IRA. (This can fulfill all or part of your Required Minimum Distribution if you are over age 73.)

### *Charitable Gift Annuity*

You may be tired of living at the mercy of the fluctuating stock and real estate markets. A Charitable Gift Annuity is a gift of cash or property that provides you with a secure source of fixed payments for yourself and one other person.

**For information on Planned Giving, call 602-499-6030 or visit [ccaz.giftlegacy.com](http://ccaz.giftlegacy.com).**

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## LOCAL PARTNER GIVES BACK TO VETERANS

P.R.O.S. Enterprises celebrated its 10<sup>th</sup> anniversary and launch of its nonprofit, the P.I.T.C.H. Initiative, by creating a memorable experience for veterans experiencing homelessness at MANA (Marines, Army, Navy, Air Force) House. Veterans enjoyed playing cards, a meal from Nibblers Catering, yard games, and more. Employees also took the time to sit with veterans and talk to them about their experiences and share a variety of giveaways with them.

“The fajitas and dessert were a huge hit for the Veterans. Overall, it was a great collaboration with the P.I.T.C.H. Initiative, The Wow Factor (95.1), and Your Life AZ (TV/ Film Crew). We look forward to partnering again in the future.” said Rachel Masch-Perez, Community Engagement Coordinator at MANA House.

In addition to providing a fun night of food and activities, P.R.O.S. also brought toiletry kits and made a \$10,000 donation!

We welcome groups and corporations to come volunteer with us. Visit [CatholicCharitiesAZ.org](http://CatholicCharitiesAZ.org).



# VOLUNTEERS OF ALL AGES MAKE MIRACLES

## MARKETPLACE BRINGS OUT CREATIVE SPIRIT IN CATHOLIC SCHOOL KIDS

Each year, Arizona Catholic Schools students partner with Catholic Charities to learn about the world around them and make a positive impact on the less fortunate through Miracle Projects. Students choose a cause that is personally meaningful to them, create an item to sell at a marketplace, then use those funds to donate to the cause or purchase essential items for Catholic Charities programs.

Dulce Valdez, Catholic Charities Parish and Diocesan Engagement Manager said, “When we welcome students to use their gifts and talents to create a unique item to sell, we allow those students to put their faith into action in another way that benefits the community.”



The marketplace is held on school grounds; students set up booths to sell their items, and other students, school staff, and parents come to shop. They also present information about the cause for which they are raising money. Partner schools help their students learn important business skills, including sales, marketing, inventory, manufacturing, project management and more.

Not only do you get the children involved, you get their parents involved. Working with Catholic Charities was a perfect fit,” said Deborah Westerfield, Director of Campus Ministry at St. Francis Xavier Catholic School.

We are grateful to the schools that have partnered with us in offering Miracle Projects. We invite any school, Catholic or not, to offer this program to their students. Miracle Projects is one unique way to meet this objective and make a difference in the lives of others.

In Fiscal Year 23, Miracle Projects included:

**3** Schools      **4,616** Volunteer hours      **345** Students

**\$146,796**

Value of volunteer hours

**\$78,467.98**

Raised by students in in-kind and monetary donations

## VOLUNTEER SERVICES RECEIVES ACCREDITATION



Congratulations to our Volunteer Services Team, led by Volunteer Services Manager Shannon Hill. The team was awarded the Service Enterprise Initiative Accreditation by ASU Lodestar Center, Association of Leaders in Volunteer Engagement (ALIVE) and Points of Light. The Service Enterprise Initiative is a national program that provides training and certification to nonprofits that are committed to implementing exemplary volunteer management

practices to achieve operational efficiency and greater social impact. “Becoming recertified as a Service Enterprise Agency has affirmed that our agency is committed to integrating volunteers in meaningful and strategic ways and has continued to implement the structure put in place since the original certification in 2016,” said Shannon Hill.



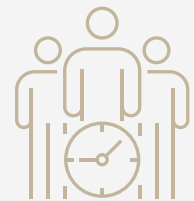
Number of Volunteer Instances\*

**4,978**



Monetary Value of Volunteer Time

**\$2,037,060**



Number of Volunteer Hours

**67,604**

\*Volunteer instances includes repeat volunteers

# FEATURED FUNDING PARTNER

## BHHS LEGACY FOUNDATION IMPACTS BULLHEAD CITY

The BHHS Legacy Foundation has been an instrumental part of the BHHS Legacy Foundation Christine Stamper Center for Help & Hope since its infancy. What began as foundational support for the construction of the shelter continues today with the Foundation's generous funding toward program and operational costs.

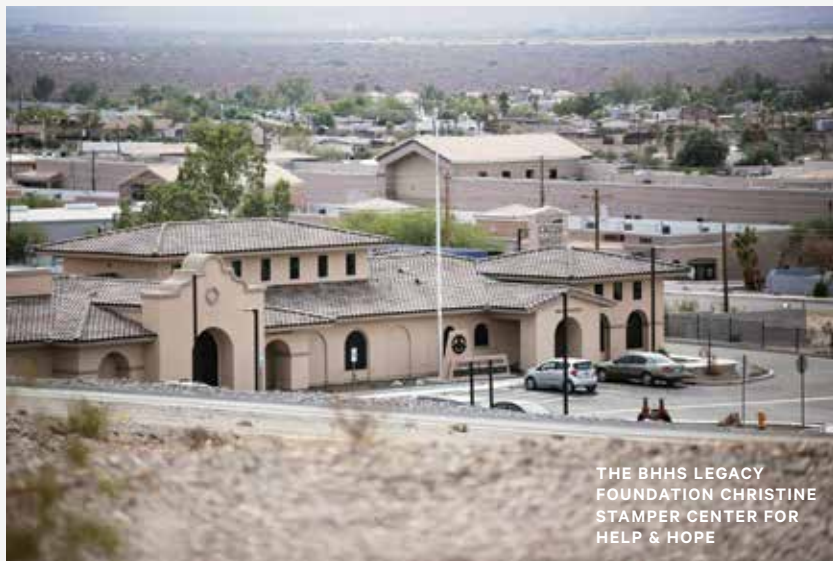
"BHHS Legacy Foundation's commitment to funding programs for the Center for Help & Hope is a reflection of our shared responsibility to uplift the most vulnerable among us," said Teri Tomlinson, Vice President of Program Development at the BHHS Legacy Foundation. "By channeling resources into housing solutions, healthcare, and job assistance, we not only address immediate needs, but we also pave the way for lasting change and a brighter future for all. We appreciate each staff member and thank them for working tirelessly day in and day out taking care of those who need us the most."

In 2023, the Center for Help & Hope served a staggering 74,356 meals to the unhoused population in Bullhead City. The shelter also provided over 7,400 showers; 5,900 loads of laundry; and 4,000 computer sessions for those seeking employment and/or applying for social security, disability and other benefits.

Shelter staff connect those seeking help to resources that promote stability in all areas of life, including medical care, employment and transportation assistance, hot meals, clothing and toiletries and case management.

Thanks to operational funding from the BHHS Legacy Foundation, people like David are met with compassion and connected to critical resources. In 2023, David came to the BHHS Legacy Foundation Christine Stamper Center for Help & Hope with no belongings and looking for help. He was grateful to receive assistance with his job search and locating essential resources. The staff at the shelter also helped David set up a medical appointment and get new glasses.

David finds the shelter to be a welcoming refuge in a world that is largely hostile to those experiencing homelessness.



**"ALL THE STAFF MEMBERS ARE HELPFUL, AND THEY DON'T HOLD BEING OUTDOORS AGAINST YOU. WHICH A LOT OF PEOPLE DO, EVEN IF IT'S THROUGH NO FAULT OF YOUR OWN."**

— DAVID, SHELTER CLIENT

"All the staff members are helpful, and they don't hold being outdoors against you. Which a lot of people do, even if it's through no fault of your own."

BHHS Legacy Foundation also partnered with Catholic Charities and Food for Families to fund a Thanksgiving Day meal distribution for local families who are struggling to make ends meet. Because of this partnership, over 600 families received a traditional Thanksgiving Day meal, complete with pumpkin pie. The monetary donation received from the BHHS Legacy Foundation was accompanied by an equal amount of logistical and program support from Foundation personnel.

We thank the BHHS Legacy Foundation board of directors and staff for their partnership and unwavering commitment to walking alongside our most vulnerable neighbors in Bullhead City. Together, we can do more than we could ever do alone.

# LEADERSHIP AND BOARD

(Fiscal Year 23: July 1, 2022 – June 30, 2023)

## CATHOLIC CHARITIES EXECUTIVE TEAM

Paul S. Mulligan  
President & CEO

Karen Bisko, CFRE  
Vice President, Philanthropy

Stephen Capobres  
Vice President, Business Development

CarrieLynn Mascaro  
Vice President, Central Program  
Operations

Catherine Peterson  
Executive Director, Northern AZ. Region

Marc Van Neuren  
Vice President, Administration

Sara Wilson  
Vice President, Human Resources

## BOARD GOVERNANCE COMMITTEE

Mary Permoda  
Board Chair

Olivia Brusso McCormick  
Board Vice Chair

Gretchen Caraway  
Board Recruiting Director

Chris Skelly  
Board Governance Practices Director

Terri Mosley  
External Affairs Committee Chair

Mark Weber  
Internal Affairs Committee Chair

## EMERITUS BOARD

Membership has been bestowed to the following for service given with distinction:

Tony Astorga

Christopher Bavasi

Robert Brown

Deacon Colin Campbell

Vincent Cannella

Tom Donovan\*

Fran Fitzhugh

Marisue Garganta

Dr. Thomas Gaughan

Jim LaBrie

Robert Leslie\*

Peter Maland\*

Theresa Mao, Ph.D.

Paul Martodam

Robert McWhirter

Michele “Mike” Mencuccini

Art Meza

Guy Mikkelsen

Linda Nadolski

Honora Norton, Ph.D.

Jack O’Brien

John Olsen\*

Stuart Seim

Marcus K. Sipolt

Ronald Stoll\*

Andrea Weeks Hardin

\*Deceased

## MEMBERS

Maria Chavira, Ph.D.

Angela Ducey

Ruger Fontes

Dawn Gerundo

Dawn Grove

John Hassett

Mark Hiegel

Jessica Hobbick

Deacon Tom Klein

Scott MacDonald

Marcelle Mietus

Nancy Padberg

Steve Spravzoff

Doug Watson

Mark Weber

*We thank all those who have served on our board for their service and pray for those who have passed away.*

# FOUR PILLARS OF SERVICE

Catholic Charities is committed to helping our community's most vulnerable with solutions that permanently improve lives. We do this by serving and sheltering our neighbors, strengthening children and families, welcoming refugees and immigrants, and collaborating with our community.

## Serving and Sheltering our Neighbors

We walk alongside our friends and neighbors as they navigate the challenges of housing, homelessness, domestic violence, incarceration and sexual exploitation:

- Community Re-Entry
- DIGNITY Diversion
- Housing for Hope & Resident Services
- Legacy Foundation Christine Stamper Center for Help and Hope
- MANA House (*Marines, Army, Navy and Air Force*)
- Medical Loan Closet
- My Sisters' Place & Pathways
- PATH Homeless Outreach
- Housing Programs in Northern AZ
- Veterans Services

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## Strengthening Children and Families

We focus on helping families while providing life-affirming services that make families stronger and more resilient, such as early education, counseling, foster education and certification, adoption, and in-home case management:

- Arizona Families F.I.R.S.T.
- Counseling
- Foster Care and Adoption
- In-Home Services
- Joining Hearts
- North Star Youth Partnership
- Westside Head Start

## Welcoming Refugees and Immigrants

We welcome people as they flee persecution, violence, and poverty in their quest for a better life and help them integrate into a safe, healthy environment on a path to citizenship:

- Familias Unidas Immigration Legal Services
- Refugee Services
- Unaccompanied Minor Foster Care

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## Collaborating with our Community

We partner with our community, including clients, volunteers, staff members, partners, and donors, to create an atmosphere of collaboration, innovation, quality, and stewardship:

- Innovation
- Partnerships
- Parish & Community Engagement
- Philanthropy
- Volunteer Services





HE SAID IN REPLY, “YOU SHALL LOVE THE LORD,  
YOUR GOD, WITH ALL YOUR HEART, WITH ALL YOUR BEING,  
WITH ALL YOUR STRENGTH, AND WITH ALL YOUR MIND,  
AND YOUR NEIGHBOR AS YOURSELF.”

— LUKE 10:27

